

**Urgent Field Safety Notice**

**Product concerned: Geistlich Bio-Oss Pen® (all available sizes),**

**REF numbers: 30661.1, 30662.1, 30671.1,**

**FSCA identifier: 2019-03-19,**

**Note on the use of the product.**

Date: 25.03.2019

Dear user of Geistlich Bio-Oss Pen®  
Dear customer

Geistlich Pharma AG was informed from a specific customer that, after unscrewing the green filter cap from Geistlich Bio-Oss Pen®, a visible particle of green colour was seen on the outer barrel of the pen. In each of the reported cases, the particle was discovered by the attending physician before use. Geistlich has not received any reports of patient injury or harm for Geistlich Bio-Oss Pen®. While these appear to be isolated incidents, in an abundance of caution Geistlich Pharma AG is providing this information to all users together with information on how to address the situation if it should arise.

The filter caps of the Geistlich Bio-Oss Pen® are sterilised, tested as packaging material and approved according to international standards. In the improbable case that a particle of the filter cap enters the Geistlich Bio-Oss® bone graft substitute during implantation, tissue reactions cannot be completely ruled out, which could lead to further medical interventions.

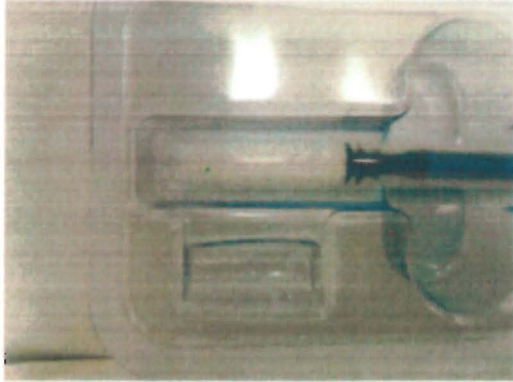
**Information on measures to be taken by the distribution partner:**

- Please send this Field Safety Notice to all customers you have supplied with Geistlich Bio-Oss Pen® in the last three years.
- Please enclose this Field Safety Notice with all future deliveries of Geistlich Bio-Oss Pen® to your customers. We will inform you as soon as this is no longer necessary.
- In the event that your customers submit a similar complaint, please instruct them to return any affected units of Geistlich Bio-Oss Pen® to you in their entirety. Please forward these complaint-related units to Geistlich Pharma AG for examination purposes.
- Please confirm receipt of this Field Safety Notice.

**Information on measures to be taken by the user:**

- When unscrewing the Geistlich Bio-Oss Pen® filter cap, please check for well visible and therefore easily detectable loose green/red residue or particles from the filter cap.
- If a loose green/red particle from the filter cap are present, do not use the Geistlich Bio-Oss Pen® and return it to your distributor in its entirety (including any particles). Geistlich Pharma AG requires return of the Geistlich Bio-Oss Pen® concerned for examination purposes.

**Situation of a found particle on the thread of the Geistlich Bio-Oss Pen®:**



**Transmission of this Field Safety Notice:**

Geistlich Pharma AG will communicate this Field Safety Notice to all distribution partners of the Geistlich Bio-Oss Pen®. The competent national authorities have been informed of these measures.

**Contact person:**

Sebastian Cavalli

Quality System Manager

Phone +41 41 492 69 38

E-mail: [sebastian.cavalli@geistlich.ch](mailto:sebastian.cavalli@geistlich.ch)

Dr. Matthias Dunkel  
Chief Operating Officer

Patrick Häuptli  
Director Quality Assurance